A Critique of Utilitarianism

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... [L]et us look ... at two examples to see what utilitarianism might say about them, what we might say about utilitarianism and, most importantly of all, what would be implied by certain ways of thinking about the situations. . . .

(1) George, who has just taken his Ph.D. in chemistry, finds it extremely difficult to get a job. He is not very robust in health, which cuts down the number of jobs he might be able to do satisfactorily. His wife has to go out to work to keep them, which itself causes a great deal of strain, since they have small children and there are severe problems about looking after them. The results of all this, especially on the children, are damaging. An older chemist, who knows about this situation, says that he can get George a decent job in a certain laboratory, which pursues research into chemical and biological warfare. George says that he cannot accept this, since he is opposed to chemical and biological warfare. The older man replies that he is not too keen on it himself, come to that, but after all George’s refusal is not going to make the job or the laboratory go away; what is more, he happens to know that if George refuses the job, it will certainly go to a contemporary of George’s who is not inhibited by any such scruples and is likely if appointed to push along the research with greater zeal than George would. Indeed, it is not merely concern for George and his family, but (to speak frankly and in confidence) some alarm about this other man’s excess of zeal, which has led the older man to offer to use his influence to get George the job . . . . George’s wife, to whom he is deeply attached, has views (the details of which need not concern us) from which it follows that at least there is nothing particularly wrong with research into CBW. What should he do?

(2) Jim finds himself in the central square of a small South American town. Tied up against the wall are a row of twenty Indians, most terrified, a few defiant, in front of them several armed men in uniform. A heavy man in a sweat-stained khaki shirt turns out to be the captain in charge and, after a good deal of questioning of Jim which establishes that he got there by accident while on a botanical expedition, explains that the Indians are a random group of the inhabitants who, after recent acts of protest against the government, are just about to be killed to remind other possible protestors of the advantages of not protesting. However, since Jim is an honoured visitor from another land, the captain is happy to offer him a guest’s privilege of killing one of the Indians himself. If Jim accepts, then as a special mark of the occasion, the other Indians will be let off. Of course, if Jim refuses, then there is no special occasion, and Pedro here will do what he was about to do when Jim arrived, and kill them all. Jim, with some desperate recollection of schoolboy fiction, wonders whether if he got hold of a gun, he could hold the captain, Pedro and the rest of the soldiers to threat, but it is quite clear from the set-up that nothing of that kind is going to work: any attempt at that sort of thing will mean that all the Indians will be killed, and himself. The men against the wall, and the other villagers, understand the situation, and are obviously begging him to accept. What should he do?

To these dilemmas, it seems to me that utilitarianism replies, in the first case, that George should accept the job, and in the second, that Jim should kill the Indian. Not only does utilitarianism give these answers but, if the situations are essentially as described and there are no further special factors, it regards them, it seems to me, as obviously the right answers. But many of us would certainly wonder whether, in (1), that could possibly be the right answer at all; and in the case of (2), even one who came to think that perhaps that was the answer, might well wonder whether it was obviously the answer. Nor is it just a question of the rightness or obviousness of these answers. It is also a question of what sort of considerations come into finding the answer. A feature of utilitarianism is that it cuts out a kind of consideration which for some others makes a difference to what they feel about such cases: a consideration involving the idea,
as we might first and very simply put it, that each of us is specially responsible for what he does, rather than for what other people do. This is an idea closely connected with the value of integrity. It is often suspected that utilitarianism, at least in its direct forms, makes integrity as a value more or less unintelligible. I shall try to show that this suspicion is correct.

I want to consider now two types of effect that are often invoked by utilitarians, and which might be invoked in connexion with these imaginary cases. The attitude or tone involved in invoking these effects may sometimes seem peculiar; but that sort of peculiarity soon becomes familiar in utilitarian discussions, and indeed it can be something of an achievement to retain a sense of it.

First, there is the psychological effect on the agent. Our descriptions of these situations have not so far taken account of how George or Jim will be after they have taken the one course or the other; and it might be said that if they take the course which seemed at first the utilitarian one, the effects on them will be in fact bad enough and extensive enough to cancel out the initial utilitarian advantages of that course. Now there is one version of this effect in which, for a utilitarian, some confusion must be involved, namely that in which the agent feels bad, his subsequent conduct and relations are crippled and so on, because he thinks that he has done the wrong thing—for if the balance of outcomes was as it appeared to be before invoking this effect, then he has not (from the utilitarian point of view) done the wrong thing. So that version of the effect, for a rational and utilitarian agent, could not possibly make any difference to the assessment of right and wrong. However, perhaps he is not a thoroughly rational agent, and is disposed to have bad feelings, whichever he decided to do. Now such feelings, which are from a strictly utilitarian point of view irrational—nothing, a utilitarian can point out, is advanced by having them —cannot, consistently, have any great weight in a utilitarian calculation. I shall consider in a moment an argument to suggest that they should have no weight at all in it. But short of that, the utilitarian could reasonably say that such feelings should not be encouraged, even if we accept their existence, and that to give them a lot of weight is to encourage them. Or, at the very best, even if they are straightforwardly and without any discount to be put into the calculation, their weight must be small: they are after all (and at best) one man’s feelings.

That consideration might seem to have particular force in Jim’s case. In George’s case, his feelings represent a larger proportion of what is to be weighed, and are more commensurate in character with other items in the calculation. In Jim’s case, however, his feelings might seem to be of very little weight compared with other things that are at stake. There is a powerful and recognizable appeal that can be made on this point: as that a refusal by Jim to do what he has been invited to do would be a kind of self-indulgent squeamishness. That is an appeal which can be made by other than utilitarians—indeed, there are some uses of it which cannot be consistently made by utilitarians, as when it essentially involves the idea that there is something dishonourable about such self-indulgence. But in some versions it is a familiar, and it must be said a powerful, weapon of utilitarianism. One must be clear, though, about what it can and cannot accomplish.

The most it can do, so far as I can see, is to invite one to consider how seriously, and for what reasons, one feels that what one is invited to do is (in these circumstances) wrong, and in particular, to consider that question from the utilitarian point of view. When the agent is not seeing the situation from a utilitarian point of view, the appeal cannot force him to do so; and if he does come round to seeing it from a utilitarian point of view, there is virtually nothing left for the appeal to do. If he does not see it from a utilitarian point of view, he will not see his resistance to the invitation, and the unpleasant feelings he associates with accepting it, just as disagreeable experiences of his; they figure rather as emotional expressions of a thought that to accept would be wrong. He may be asked, as by the appeal, to consider whether he is right, and indeed whether he is fully serious, in thinking that. But the assertion of the appeal, that he is being self-indulgently squeamish, will not itself answer that question, or even help to answer it, since it essentially tells him to regard his feelings just as unpleasant experiences of his, and he cannot, by doing that, answer the question they pose when they are precisely not so regarded, but are regarded as indications of what he thinks is right and wrong. If he does come round fully to the utilitarian point of view then of course he will regard these feelings just as unpleasant experiences of his. And once Jim—at least—has come to see them in that light, there is nothing left for the appeal to do, since of course his feelings, so regarded, are of virtually no weight at all in relation to the other things at stake. The “squeamishness” appeal is not an
argument which adds in a hitherto neglected consideration. Rather, it is an invitation to consider the situation, and one’s own feelings, from a utilitarian point of view.

The reason why the squeamishness appeal can be very unsettling, and one can be unnerved by the suggestion of self-indulgence in going against utilitarian considerations, is not that we are utilitarians who are uncertain what utilitarian value to attach to our moral feelings, but that we are partially at least not utilitarians, and cannot regard our moral feelings merely as objects of utilitarian value. Because our moral relation to the world is partly given by such feelings, and by a sense of what we can or cannot “live with,” to come to regard those feelings from a purely utilitarian point of view, that is to say, as happenings outside one’s moral self, is to lose a sense of one’s moral identity; to lose, in the most literal way, one’s integrity. . . .

Integrity

The [two] situations have in common that if the agent does not do a certain disagreeable thing, someone else will, and in Jim’s situation at least the result, the state of affairs after the other man has acted, if he does, will be worse than after Jim has acted, if Jim does. The same, on a smaller scale, is true of George’s case. I have already suggested that it is inherent in consequentialism that it offers a strong doctrine of negative responsibility: if I know that if I do X, O₁ will eventuate, and if I refrain from doing X, O₂ will, and that O₂ is worse than O₁, then I am responsible for O₂ if I refrain voluntarily from doing X. “You could have prevented it,” as will be said, and truly, to Jim, if he refuses, by the relatives of the other Indians. . . .

[But] what occurs if Jim refrains from action is not solely twenty Indians dead, but Pedro’s killing twenty Indians. . . . That may be enough for us to speak, in some sense, of Jim’s responsibility for that outcome, if it occurs; but it is certainly not enough, it is worth noticing, for us to speak of Jim’s making those things happen. For granted this way of their coming about, he could have made them happen only by making Pedro shoot, and there is no acceptable sense in which his refusal makes Pedro shoot. If the captain had said on Jim’s refusal, “you leave me with no alternative,” he would have been lying, like most who use that phrase. While the deaths, and the killing, may be the outcome of Jim’s refusal, it is misleading to think, in such a case, of Jim having an effect on the world through the medium (as it happens) of Pedro’s acts; for this is to leave Pedro out of the picture in his essential role of one who has intentions and projects, projects for realizing which Jim’s refusal would leave an opportunity. Instead of thinking in terms of supposed effects of Jim’s projects on Pedro, it is more revealing to think in terms of the effects of Pedro’s projects on Jim’s decision . . . .

Utilitarianism would do well . . . to acknowledge the evident fact that among the things that make people happy is not only making other people happy, but being taken up or involved in any of a vast range of projects, or—if we waive the evangelical and moralizing associations of the word—commitments. One can be committed to such things as a person, a cause, an institution, a career, one’s own genius, or the pursuit of danger.

Now none of these is itself the pursuit of happiness: by an exceedingly ancient platitude, it is not at all clear that there could be anything which was just that, or at least anything that had the slightest chance of being successful. Happiness, rather, requires being involved in, or at least content with, something else. It is not impossible for utilitarianism to accept that point: it does not have to be saddled with a naive and absurd philosophy of mind about the relation between desire and happiness. What it does have to say is that if such commitments are worth while, then pursuing the projects that flow from them, and realizing some of those projects, will make the person for whom they are worth while, happy. It may be that to claim that is still wrong: it may well be that a commitment can make sense to a man (can make sense of his life) without his supposing that it will make him happy. But that is not the present point; let us grant to utilitarianism that all worthwhile human projects must contribute, one way or another, to happiness. The point is that even if that is true, it does not follow, nor could it possibly be true, that those projects are themselves projects of pursuing happiness. One has to believe in, or at least want, or quite minimally, be content with, other things, for there to be anywhere that happiness can come from.

Utilitarianism, then, should be willing to agree that its general aim of maximizing happiness does not imply that what everyone is doing is just pursuing happiness. On the contrary, people have to be pursuing other things. What those other things may be, utilitarianism, sticking to its professed empirical stance, should be prepared just to find out. No doubt some possible projects it will want to
discourage, on the grounds that their being pursued involves a negative balance of happiness to others: though even there, the unblinking accountant's eye of the strict utilitarian will have something to put in the positive column, the satisfactions of the destructive agent. Beyond that, there will be a vast variety of generally beneficent or at least harmless projects; and some do doubt, will take the form not just of tastes or fancies, but of what I have called "commitments." It may even be that the utilitarian researcher will find that many of those with commitments, who have really identified themselves with objects outside themselves, who are thoroughly involved with other persons, or institutions, or activities or causes, are actually happier than those whose projects and wants are not like that. If so, that is an important piece of utilitarian empirical lore.

When I say "happier" here, I have in mind the sort of consideration which any utilitarian would be committed to accepting: as for instance that such people are less likely to have a break-down or commit suicide. Of course that is not all that is actually involved, but the point in this argument is to use the maximum degree utilitarian notions, in order to locate a breaking point in utilitarian thought. In appealing to this strictly utilitarian notion, I am being more consistent with utilitarianism than Smart is. In his struggles with the problem of the brain-electrode man, Smart . . . commends the idea that "happy" is a partly evaluative term, in the sense that we call "happiness" those kinds of satisfaction which, as things are, we approve of. But by what standard is this surplus element of approval supposed, from a utilitarian point of view, to be allocated? There is no source for it, on a strictly utilitarian view, except further degrees of satisfaction, but there are none of those available, or the problem would not arise. Nor does it help to appeal to the fact that we dislike in prospect things which we like when we get there, for from a utilitarian point of view it would seem that the original dislike was merely irrational or based on an error. Smart's argument at this point seems to be embarrassed by a well-known utilitarian uneasiness, which comes from a feeling that it is not respectable to ignore the "deep," while not having anywhere left in human life to locate it.

On a utilitarian view . . . [t]he determination to an indefinite degree of my decisions by other people's projects is just another aspect of my unlimited responsibility to act for the best in a causal framework formed to a considerable extent by their projects.

The decision so determined is, for utilitarianism, the right decision. But what if it conflicts with some project of mine? This, the utilitarian will say, has already been dealt with: the satisfaction to you of fulfilling your project, and any satisfaction to others of your doing, have already been through the calculating device and have been found inadequate. Now in the case of many sorts of projects, that is a perfectly reasonable sort of answer. But in the case of projects of the sort I have called "commitments," those with which one is more deeply and extensively involved and identified, this cannot just by itself be an adequate answer, and there may be no adequate answer at all. For, to take the extreme sort of case, how can a man, as a utilitarian agent, come to regard as one satisfaction among others, and a dispensable one, a project or attitude round which he has built his life, just because someone else's projects have so structured the causal scene that that is how the utilitarian sum comes out?

The point here is not, as utilitarians may hasten to say, that if the project or attitude is that central to his life, then to abandon it will be very disagreeable to him and great loss of utility will be involved. . . . On the contrary, once he is prepared to look at it like that, the argument in any serious case is over anyway. The point is that he is identified with his actions as flowing from projects and attitudes which in some cases he takes seriously at the deepest level, as what his life is about (or, in some cases, this section of his life—seriousness is not necessarily the same as persistence). It is absurd to demand of such a man, when the sums come in from the utility network which the projects of others have in part determined, that he should just step aside from his own project and decision and acknowledge the decision which utilitarian calculation requires. It is to alienate him in a real sense from his actions and the source of his action in his own convictions. It is to make him into a channel between the input of everyone's projects, including his own, and an output of optimific decision; but this is to neglect the extent to which his actions and his decisions have to be seen as the actions and decisions which flow from the projects and attitudes with which he is most closely identified. It is thus, in the most literal sense, an attack on his integrity.

[T]he immediate point of all this is to draw one particular contrast with utilitarianism: that to reach a grounded decision . . . should not be regarded as a matter of just discontinuing one's reactions, impulses
and deeply held projects in the face of the pattern of utilities, nor yet merely adding them in—but in the first instance of trying to understand them.

Of course, time and circumstances are unlikely to make a grounded decision, in Jim's case at least, possible. Very often, we just act, as a possibly confused result of the situation in which we are engaged. That, I suspect, is very often an exceedingly good thing.